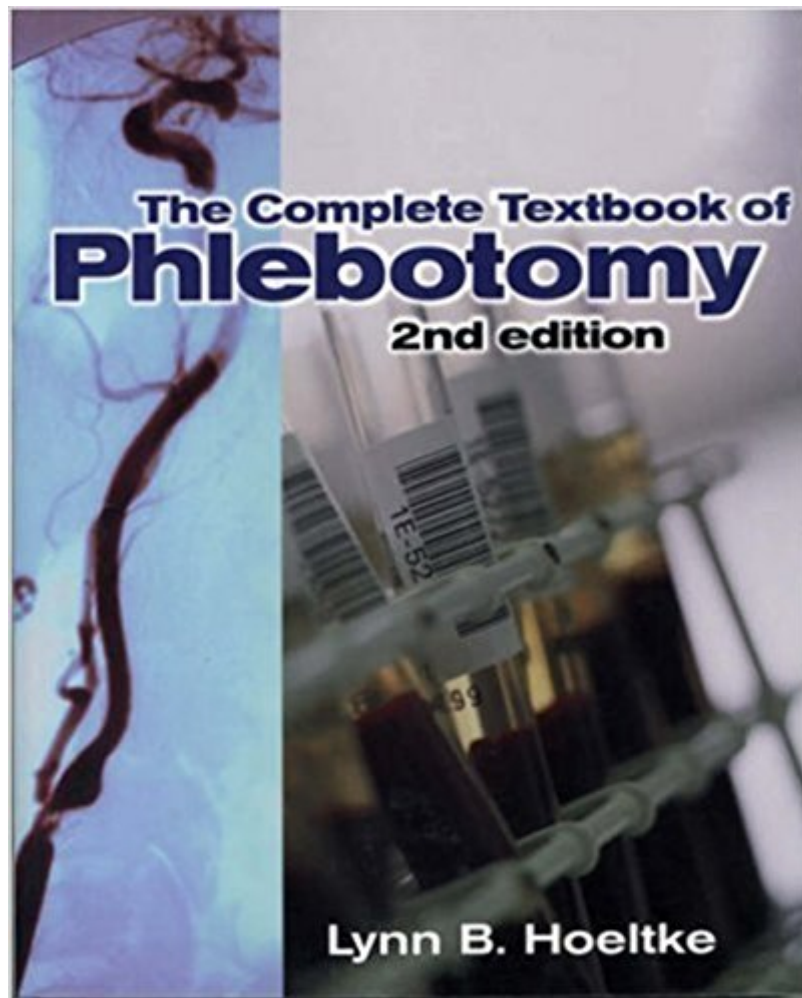




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# Complete Textbook Of Phlebotomy, 2E (Medical Lab Technician)



## Synopsis

This comprehensive text provides in-depth training and information on the skill of phlebotomy for allied health professionals. It includes not only the necessary skills in collecting blood, but also information on what is in a blood sample and why the sample was collected. This new edition includes coverage of customer service, compliance, and competency. The text's competency based approach allows users to monitor the skills required for accreditation and for patient satisfaction. In addition, the text includes legal issues to ensure that technicians are in compliance with established guidelines and practices. This text presents comprehensive coverage of one of the most important skills for allied health professionals-phlebotomy.

## Book Information

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## Customer Reviews

Lynn B. Hoeltke, MBA, MT (ASCP), PBT, DLM, works for a leading joint venture laboratory in the Midwest in organizational development and Corporate Communication. He currently teaches phlebotomy as a career development program for entry level positions into the laboratory. Lynn has over thirty years experience in various laboratory leadership roles. He has taught at the technical college level and has developed and taught a nursing based program for a hospital. He has consulted with several nursing homes and laboratories in teaching phlebotomy techniques to their staff. He has published several magazine articles, been a contributing author for Comprehensive Medical Assisting, and is author of The Clinical Laboratory Manual Series: Phlebotomy, and The

Complete Textbook of Phlebotomy, 3rd edition by Thomson Learning.

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